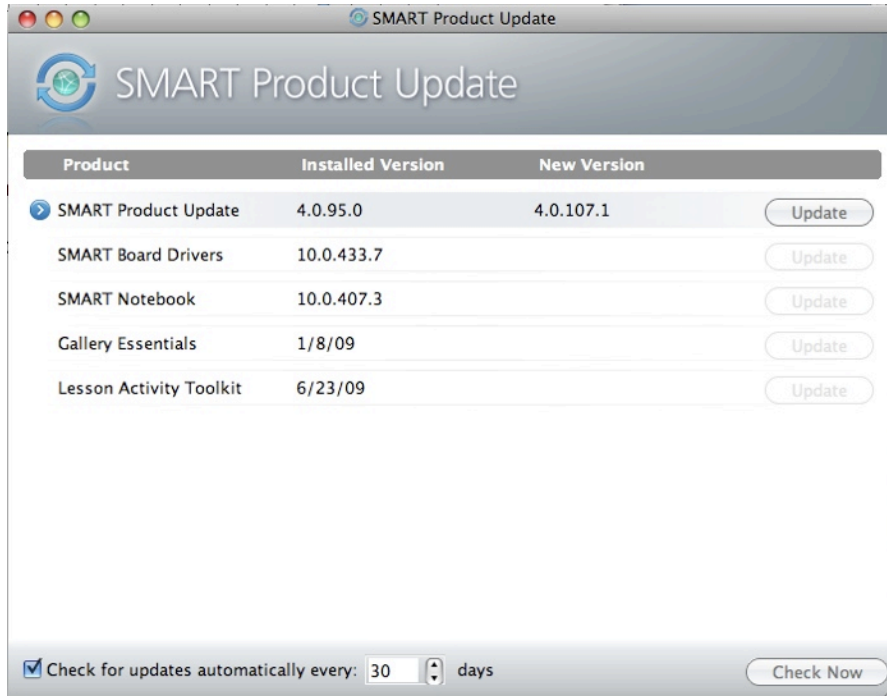
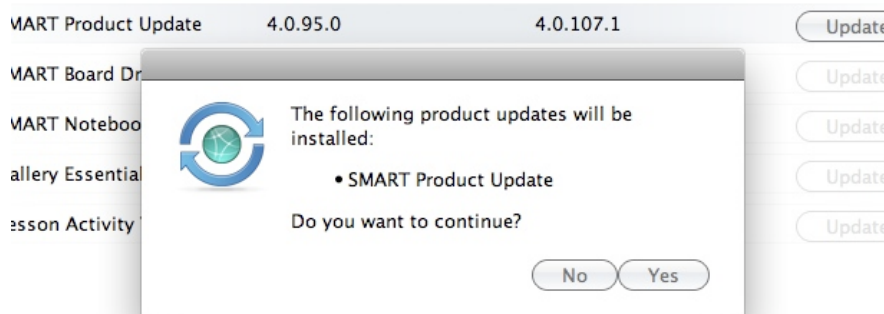


## Procedure to Update SMART Board Products

1. In the Applications folder find the **SMART Product Update** folder. From that folder, launch the **SMART Product Update** application.
2. You should see a screen similar to the one below:

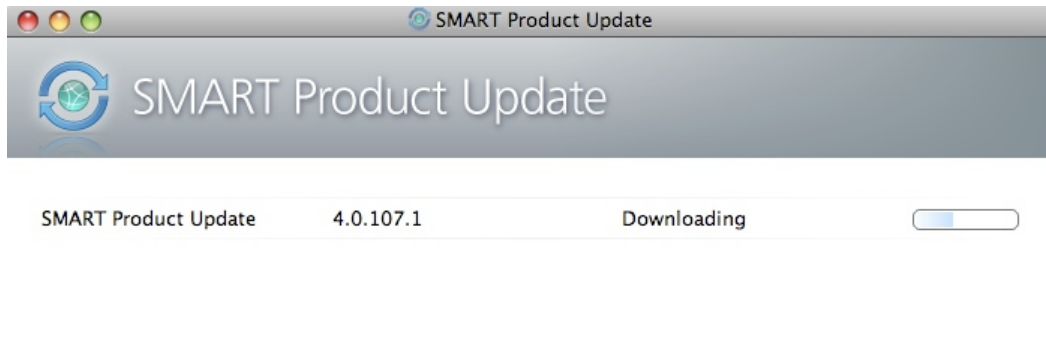


3. Click the Update button for those items on your computer that need updating. The following screen should appear:



4. Click YES and follow the onscreen instructions to download and install the update. (When prompted for your password, it is the password that you use to log-onto your machine.)

5. The following screen should appear after you have entered your log-on password.



6. Two more screen pop-ups should next appear saying the installation is complete and that your software is up-to-date.
7. If you are asked to enter a Product Key, try the following:  
**NB-AECAS-DANKS-U4SWP-26DSQ**
8. If you are experiencing trouble, please email [bonny.west@westwind.ab.ca](mailto:bonny.west@westwind.ab.ca) or call Bonny at 403.894.3949.